

# A CLAIMSCENE

THE NEWSLETTER OF

ACA ATLANTA CLAIMS  
ASSOCIATION

• WWW.ATLANTACLAIMS.COM •

November 2016 • A Monthly Publication of the Atlanta Claims Association

## Bowling Outing



Please visit our website at: [www.atlantaclaims.com](http://www.atlantaclaims.com) for further information and to register online.

# From the President



Dear Fellow ACA Members,

Fall has finally arrived with cooler weather. The leaves are beginning to change and we don't melt when we step outside. There are football games to attend and everyone is gearing up for the World Series. Halloween is fast approaching and bags of candy are flying off the shelves. The presidential election is winding down to the last days. I am sure that everyone will be grateful for the final vote and the absence of campaign commercials. This is an exciting time of the year. It is hard to believe that the holiday season is fast approaching.

The ACA evening recently at Main Event was a great success. We had a big crowd turn out to bowl and share a good time with friends. The event was well attended and I saw many new faces. I want to thank our sponsors for contributing to ACA in order to make this event possible. I also want to thank Frances Harper for her hard work. As usual, she did an outstanding job. A grand time was had by all.

It is time to nominate those outstanding adjusters for Claims Person of the Year. Please complete the form you'll find in this month's ClaimsScene and return it to Valerie Wynn, Chairperson of the Claims Person of the Year Committee. We are looking forward to the intense process of choosing that one special adjuster who personifies the excellence of our profession.

This year I want the ACA to have more of a presence on Facebook. We hope to be working on this in the months to come. We welcome all suggestions and assistance in attaining this goal.

This year we are planning our holiday event during the evening, to help make our events more available to all adjusters. Please mark December 1, 2016 on your calendars for dinner at North Point Diner. Come after work to celebrate the season. We will have more details in the near future.

Respectfully submitted,

Pamela M. Glick  
ACA President 2016-2017  
Atlanta Claims Association

**To be sure you are getting all of the latest ACA news, please go to the Member section of the website and be sure your email and contact information are current.**

Look for us on  **Linked In** and  **Facebook**

## Save The Date

See the ACA Website  
for additional details

[www.atlantaclaims.com](http://www.atlantaclaims.com)

**December 1st**

Dinner at

The Diner at North Point  
2355 Mansell Rd, Alpharetta  
December 1st, 6pm-8pm  
Registration Opening Soon

### 2016–2017 Officers

**President – Pamela Glick**

[pamela.glick@selective.com](mailto:pamela.glick@selective.com) / 770-394-3718

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**Assistant Secretary – Open**

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[franhga@comcast.net](mailto:franhga@comcast.net) / 770-310-2109

### A ClaimsScene Editorial Staff

**CH & Editor – Ann Wright**

[ann.wright@countryfinancial.com](mailto:ann.wright@countryfinancial.com) / 770-403-6822

**Advertising – Doug White**

[dwhitewh@aol.com](mailto:dwhitewh@aol.com) / 770-330-0046

ACA membership, meetings, information,  
address changes, etc.—mail to:

P.O. Box 724627 • Atlanta, GA 31139

Articles, letters, photos, etc.—mail to:

Ann Wright

[ann.wright@countryfinancial.com](mailto:ann.wright@countryfinancial.com)

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# Bowling Outing

We rolled a perfect 300 with the outing on October 13th at Main Event in Alpharetta. A delightful time was had socializing with adjusters, attorneys and vendors over homemade potato chips, chicken tenders, quesadillas and chicken and shredded pork taco's, along with Margaritas and beer.

We had teams with such wonderful names as Legal Beagles, Pinning Ain't Easy, We Cannot Believe It's Not Gutter, Spare Me, Mines in the Gutter, with the winning team name of SPLIT HAPPENS. This team was sponsored by Delta Investigations.

Additional prizes awarded were for High Bowler Series, Duane Cochenour; and the team with the best shirts was InQuest Solutions with Eric Mondy, Mark Rice and Doug Brown.

A big "Thank You!" goes out to all of our sponsors: Wright Medical Services; Delta Investigations; Genex; Collins and Company; Hall, Booth, Smith; Beverly Manley and Associates and InQuest. We appreciate your continued support of the Atlanta Claims Association.

Please plan to attend our Christmas Party on December 1, 2016, at North Point Diner. Stay tuned for the charity sponsorship information.

## Thank you to all of our Bowling



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# Golf and Tennis Committee looking for volunteers

The Golf and Tennis Committee is looking for interested parties to serve on the committee for the 2017 Outing. If you are interested, please contact Constance Woods at [cwoods@amsou.com](mailto:cwoods@amsou.com).



## TIME IS RUNNING OUT

## ACA Wants Your Attention All Adjusters

## WE NEED YOU!

This association is led and directed by a Board of Officers consisting of insurance claim adjusters. We are looking for Adjusters willing to volunteer a portion of their time to work together to plan and organize activities and educational opportunities for insurance professionals.

This is a great opportunity to develop and exercise your leadership skills. We need you to reach out to us to volunteer or to make a recommendation of one of your peers.

Additional details regarding the open positions, qualifications, duties and responsibilities will be provided to those that reach out to us.

Let us hear from you by November 5. Please contact Linda Mihyar, [ll.mihyar@gmail.com](mailto:ll.mihyar@gmail.com). 678 793 5856.

# Claims Person of the Year Award

We are seeking nominations for the person you feel is most deserving of the *Claims Person of the Year Award*. This award will be presented to an individual who meets the following requirements:

- A member of the Atlanta Claims Association, Inc.
- Must be a full-time claims professional providing insurance claims services.
- Anyone carrying the title Claims Manager or above will not be eligible for the award.
- Anyone whose primary function is that of an attorney will not be eligible.

The Nominees will be judged on:

- Business ethics
- Business achievements
- Claims handling expertise
- Contributions to the industry
- Education achievements
- Contributions to the Claims Association

The winner will receive an award of \$500, a trophy to display at their office and an engraved plaque.

If you know of someone within your company or the Association that meets these qualifications, please complete the nomination form and send to:

Valerie Wynn  
148 Wolf Creek Drive, N.  
Macon, GA 31210  
Valerie.Wynn@selective.com  
478-474-2979

Deadlines for entries will be January 1, 2017. The finalists will be invited to attend the Officers Installation and Awards luncheon in April 2017.

This is a great opportunity to provide individual recognition and reward exceptional contributions. Your participation will facilitate the realization of the objectives of the Association and is greatly appreciated.

## Claims Person of the Year Award Nomination Form

Nominee Name _____
Employer _____
Position _____
What, in your opinion warrants consideration of this nominee? _____
_____
In management? <input type="radio"/> Yes <input type="radio"/> No
Business address _____
_____
Member of Atlanta Claims Association? <input type="radio"/> Yes <input type="radio"/> No
Sponsor _____
Employer _____
Telephone _____

Send this form to: Valerie Wynn • 148 Wolf Creek Dr. N, Macon, GA 31210 • email to Valerie.Wynn@selective.com

## Claimscene Classifieds

We are adding a new feature to the Claimscene - a Classifieds section. If any member or associate member knows of a job opening at his or her company, it can now be posted in the Claimscene. Send the details to Ann Wright at ann.wright@countryfinancial.com.

### **PruittHealth** **Disability Medical Manager – Workers' Compensation**

Category: Corporate  
Location/City: GA - Norcross  
Id: 17109

#### **POSITION SUMMARY:**

Provides medical care management of ill or injured partners and works with physicians, place of employment, and insurance company to coordinate a return to work by providing efficient, cost effective, quality care management services for workers' compensation injuries/claims.

#### **ESSENTIAL JOB FUNCTIONS, DUTIES, AND RESPONSIBILITIES:**

Gathers the information necessary to evaluate the rehabilitation potential of injured or disabled persons. This requires telephonic or written contacts with: Attending physicians and other health care professionals, Hospitals, rehab and nursing facilities, Attorneys, Vocational rehabilitation specialists, such as counselors, instructors, work evaluators, job placement specialists and social workers, Public and private rehabilitation agencies, and Insurance Company Claim Representatives.

Identifies and analyzes all factors contributing to the Injured Worker's disability. Designs and implements an individualized rehabilitation program to restore to the maximum level of physical and vocational function. Develops and implements disability medical management plans to maximize healthcare outcomes and facilitate aggressive return to work.

Works with in-house Workers' Compensation personnel to develop transitional Duty programs and to improve use of ergonomics in the workplace.

#### **LICENSURE, CERTIFICATION, AND EDUCATION REQUIREMENTS:**

- Bachelors degree in a health-related field.
- Active, unrestrictive RN or LPN license
- One or more of the following case management certifications:  
CCM, CDMS, CRRN, or is eligible to sit for certification exam: CCM

#### **TRAINING, SKILLS, AND EXPERIENCE REQUIREMENTS:**

- Three years clinical practice and one to three years in case management
- Working knowledge of industry trends, developments, current standards and regulations
- Professional level knowledge of medical terms, practices and procedures. Has an advanced specialized knowledge of disability medical management process, gained through advanced training and/or employment in a case management capacity.
- Maintains confidentiality; demonstrates professional conduct and dependability.
- Excellent written and verbal communication skills.

Please reference the job title (Disability Medical Manager) and send resume and salary requirements resume to 17109-MH1184@apply.maxhire.net



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