

# A CLAIMSCENE

THE NEWSLETTER OF

ACA ATLANTA CLAIMS  
ASSOCIATION

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October 2015 • A Monthly Publication of the Atlanta Claims Association

## Fall Social



Please visit our website at: [www.atlantaclaims.com](http://www.atlantaclaims.com) for further information and to register online.



# From the President

Dear Fellow ACA Members,

As if nature could flip a light switch our summer season seemed to turn to fall overnight and we all grabbed for light sweaters and jackets. In Atlanta, I realize that it may flip back just as easily and we will be back in the pool and lakes once again. We seem to have woken up to crisp temps, gorgeous clear blue skies, football, and festivals. It may not be long until the colors of fall arrive.

Atlanta Claims Association ended our summer hiatus with a social on September 17 at Pappasittos Mexican Tavern. I want to personally thank our sponsors, Applied Technical Services, Bovis Kyle Burch and Medlin, Collins and Company, and Global Trans Services for making this event possible. The event was a success and enjoyed by all who attended. We had over 90 guests respond to the invitation although regrettably, due to unforeseen traffic issues when I-75 was closed in both directions approaching Windy Hill, not everyone was able to make it in time. The good news is we will have additional opportunities to attend other events coming up.

Due to our membership being spread out across the city and traffic what it is, our plan is to have opportunities available in the coming months at various parts of the city. We have planned a social to include a Bowling Tournament in the Alpharetta area at The Main Event. The event was planned for October 8th and we had several teams forming but we have had to eschedule due to a conflict with other opportunities for adjusters on that date. A new date will be announced soon.

This event will be free for Adjusters so be sure to submit your registration on our website to be assigned to a team. Teams are being sponsored by our many Associate Members and various industry vendors. We will have a happy hour, great food, door prizes, and teams will be competing for best scores, worse scores, and best dressed, and team theme prizes. Sponsors may sign up on the web or contact Committee Chair, Robin Williams and Committee Member, Frances Harper.

October will be our renewal notice month. Our membership committee has been working with our internet committee to work out the bugs that affected our membership process when we went from paper to on-line servicing. We appreciate your continued patience as we get all the information updated and the system improved. A letter confirming your membership and outlining the process for renewal will be forthcoming. I encourage your response to us to ensure we have all the correct data in our system. Our goal is to have everyone properly joined, renewed, and updated by year's end.

In November we will have a traditional luncheon with a presentation giving opportunity to earn CE credits. This will be held at the Marriott Hotel, 200 Interstate North Parkway, SE, Atlanta, on November 5th. Additional information including the topic and speaker can be found in the Claimscene as well as on our website.

Our plans for the December Holiday luncheon are coming together as we look to celebrate the holidays with a special opportunity to give back to the community. The event will be held at the Shepherd Spinal Center and additional information will follow in the Claimscene as well as on the web. Please mark your calendar to save the date and watch for additional information to follow.

I recently returned from Philadelphia, having attended my third year at CLM Claims College. While this has been a big commitment, it was an awesome experience, worth both time and expense. I encourage claims adjusters and attorneys to check out our sister association at [www.theclm.org](http://www.theclm.org) for intense and outstanding instruction in various lines of claim handling and litigation management. CLM is a national association with a local chapter here in Atlanta offering both education and networking opportunities.

Be sure to check out the ACA website [www.atlantaclaims.com](http://www.atlantaclaims.com) for updates regarding news, notices, membership, and events. We anticipate posting information and announcing several additional evening socials and lunch and learn opportunities before our April Convention. Plans for the convention are already well underway this year and we anticipate the 94th Annual to be a great tribute to the strength of our past as we look to our future in the industry. We look forward to having you join us.

Best Regards,

Linda L. Mihyar, AIC, AIS, AINS  
President  
Atlanta Claims Association



## Thursday, November 5<sup>th</sup>, 2015

Marriott  
200 Interstate North Parkway SE  
Atlanta, Georgia 30339  
770-989-6837

12:30 - 1:30 PM

12:00 AM Registration  
Luncheon Cost:  
\$25.00 Members  
\$30.00 Non-members

Reservations Required  
Limited Seating, RSVP Required

Online Registration and payment  
is now available for monthly meetings  
[www.atlantaclaims.com](http://www.atlantaclaims.com)

Contact: Annette Ward  
[annette.ward@watkins.com](mailto:annette.ward@watkins.com)

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# Atlanta Claims Association

## Mission Statement:

To strengthen the professional life of those involved in the claims industry by providing members with education and network opportunities while promoting a positive public image of the claims industry.

## Want To Join The Atlanta Claims Association

Visit Our Website For Membership Qualifications and Application

[www.atlantaclaims.com](http://www.atlantaclaims.com)

Or email membership directly with questions [membership@atlantaclaims.com](mailto:membership@atlantaclaims.com)

## Fall Social

Thanks to all the folks that attended the September Social at Pappasittos. We had over 70 adjusters registered to attend and a great time was had by all. Our very special thanks to our sponsors for helping to make this event possible and to make this free for adjusters. Watch for announcement of other events like this to be available at other areas of town in the near future.

### A Big Thank You To...



### Congratulations to our door prize winners:

Rebekah Ratliff  
Cindy Portinga  
Greg Thompson  
Ricky Sain

Also be sure to drop a business card at the registration desk for each upcoming ACA event. All entries will be placed together for a grand drawing for a prize at the April Convention. The more events you attend, the greater chance you have to win. Winner and prize to be announced at Convention.

# Save The Date

## Bowling / Fall Outing Event

The bowling event is being rescheduled due to another outside event occurring on the same date.

When: Date to be announced

Where: 10700 Davis Drive, Alpharetta 30009, (770) 521-9100

Contact your favorite vendor and have them sponsor your team

## November 5

Luncheon

Location: Marriott

200 Interstate North Parkway SE, Atlanta, Georgia 30339

(770) 989-6837

12:30 - 1:30 PM

## December 10

Holiday Celebration Luncheon

Location: Shepherd Spinal Center Auditorium

2020 Peachtree Road Atlanta, GA

Additional details are to follow

Be sure to check out the website for updates

## Latin Can Be Greek To Some

As you may be aware others are often given permission to act as an agent. An agent alleged of committing a tort could trigger cause of action against the principal to be held liable for the tort the agent committed. This is known as the doctrine of *respondet superior* ("let the master answer").

According to Agency Law, the doctrine provides for vicarious liability to a principal for the torts of an agent when:

- 1) the agent is an employee of the principal
- 2) the tort was committed while in the course and scope of the agents employment.

Determining if an agent is an employee or independent contractor may not be as challenging as determining if the agent was in the course and scope of employment when the tort was committed.

If the agent is an employee, the principal and the agent may have joint and several liability for the tort committed and an injured third party may file complaint against the principal, the agent, or both for recovery of damages sustained. But that challenging topic is for another corner, another day.

*“STANDING STRONG”*



94<sup>TH</sup> ANNUAL CLAIMS CONVENTION

COBB GALLERIA

APRIL 13-14, 2016

The Atlanta Claims Association's 94th Annual Claims Convention will be held Wednesday and Thursday, April 13-14, 2016, at the Cobb Galleria Centre. This will be our second year at the Galleria and we're looking forward to another successful event!

During the day on Wednesday, April 13, 2016, we will have our Officers and Board of Directors meeting and awards luncheon. On Wednesday evening, we hope everyone will be able to join us for our Convention Kick-Off Party. The first ever Kick-Off Party was held during the 2015 Convention and proved to be a great networking event! Exhibitors, ACA Members, and industry personnel are encouraged to register and attend.

Throughout the day on Thursday, April 14, 2016, our Educational Session will be ongoing. We are pleased to be offering both workers' compensation and liability tracks in 2016 with 5 hours of CE credit and 1 hour of ethics CE. Registration will open in the near future and we hope you'll join us for this amazing day of education!

EXHIBITORS AND SPONSORS, don't miss the opportunity to showcase your company's expertise in the legal, liability, workers' compensation, property, and risk arenas! Many of your competitors will be present and networking with the professionals YOU should know! There are many ways to get involved, including: Exhibit Booths, Sponsorships at the Educational Series, Sponsorships for the Officer's Installation Luncheon, and Hospitality Suites, the latter of which always draw a large crowd after the Exhibit Hall closes!

Please make sure to check our website, LinkedIn, and Facebook pages regularly for additional details and further up-to-date information on registration. [www.atlantaclaims.com](http://www.atlantaclaims.com).

The ACA has been Standing Strong for 94 years and we're looking forward to seeing everyone at the Convention in April!

# Claims Person of the Year Award

We are seeking nominations for the person you feel is most deserving of the *Claims Person of the Year Award*. This award will be presented to an individual who meets the following requirements:

- A member of the Atlanta Claims Association, Inc.
- Must be a full-time claims professional providing insurance claims services.
- Anyone carrying the title Claims Manager or above will not be eligible for the award.
- Anyone whose primary function is that of an attorney will not be eligible.

The Nominees will be judged on:

- Business ethics
- Business Achievements
- Claims handling expertise
- Contributions to the industry
- Education achievements
- Contributions to the Claims Association

The winner will receive an award of \$500, a trophy to display at their office and an engraved plaque.

If you know of someone within your company or the Association that meets these qualifications, please complete the nomination form and send to:

Frances Harper  
4330 Iroquois Trail  
Duluth, GA 30096  
Franhga@outlook.com  
770-310-2109

Deadlines for entries will be January 1, 2016. Each nominee will be a guest of the Association at the March, 2016, luncheon meeting and the five finalists will be invited to the ACA Convention Banquet in April 2016.

This is a great opportunity to provide individual recognition and reward exceptional contributions. Your participation will facilitate the realization of the objectives of the Association and is greatly appreciated.

## Claims Person of the Year Award Nomination Form

Nominee Name \_\_\_\_\_

Employer \_\_\_\_\_

Position \_\_\_\_\_

What, in your opinion warrants consideration of this nominee? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

In management?  Yes  No

Business address \_\_\_\_\_

\_\_\_\_\_

Member of Atlanta Claims Association?  Yes  No

Sponsor \_\_\_\_\_

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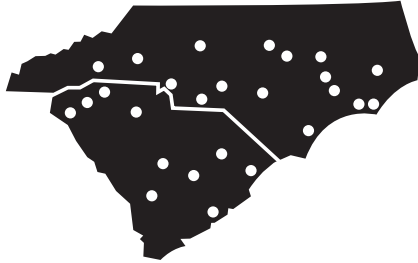
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