



November 2015 • A Monthly Publication of the Atlanta Claims Association



Atlanta Claims Association Fall Outing

Please join us Tuesday, November 17th, for ACA's Fall Outing at the Main Event Alpharetta, for Bowling and Fun! Prizes will be awarded for highest scores and BEST DRESSED Teams!

When: Tuesday, November 17th, 5:30 P.M. – 8:30 P.M.

Where: Alpharetta – 10700 Davis Drive, 30009, (770) 521-9100

Cost: \$300 per team of 4 (Each team MUST include 2 Claims Adjusters).

Cost includes 2 drink tickets per player and a menu of wings, tacos, sliders and parmesan chips.

Team Registration is going on NOW!

Register online at www.atlantaclaims.com or fill out this form:

Team Name: _____

Player #1: _____

Player #2: _____

Player #3: _____

Player #4: _____

All registrations must be completed no later than November 13th.

To register with a check send to QuestPro Attn: Robin Williams, 2002 Summit Blvd. #365, Brookhaven, GA 30319.

Please visit our website at: www.atlantaclaims.com for further information and to register online.

From the President

Dear Fellow ACA Members,

Once you get the ball rolling it really seems to roll rather quickly. Gone are the lazy days of summer and we are picking up momentum as we enter the time of harvest and gathering at ACA. We are planning times to get together to discuss the industry, the community, and ways in which can help each other.

Our next luncheon is on November 5th and will be held at the Marriott NW which is a new venue for us. Come and join us for lunch and an informative presentation. Check out the website for additional information and the opportunity to register. Pre-registration is always appreciated. We would love your feedback on the location and the meeting.

The Bowling Tournament has been rescheduled for November 17th in the Alpharetta area at The Main Event. This event will be free for Adjusters so be sure to submit your registration on our website to be assigned to a team. Teams are being sponsored by our many Associate Members and various industry vendors. We will have a happy hour, great food, friendly competition, and prizes.

Be sure to Save the Date for the December Holiday luncheon at the Shepherd Center. We have added a charity fund drive to benefit the Shepherd Center to our Bowling event which will begin our season of giving back to the community. Details can be found on the web.

This month kicks off our renewal period and we are really looking forward to getting our email database for Claimscene and evites up to date to ensure everyone is aware of association news and events.

We look forward to having you join us as we wrap up this year and look forward to the new year of opportunities.

Best Regards,

Linda L. Mihyar, AIC, AIS, AINS
President
Atlanta Claims Association



Thursday, November 5th, 2015

Marriott
200 Interstate North Parkway SE
Atlanta, Georgia 30339
770-989-6837

12:30 - 1:30 PM

12:00 AM Registration
Luncheon Cost:
\$25.00 Members
\$30.00 Non-members

Reservations Required
Limited Seating, RSVP Required

Online Registration and payment
is now available for monthly meetings
www.atlantaclaims.com

Contact: Annette Ward
annette.ward@watkins.com

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Vol. LXXI, No. 10, November 2015

Atlanta Claims Association

Mission Statement:

To strengthen the professional life of those involved in the claims industry by providing members with education and network opportunities while promoting a positive public image of the claims industry.

Want To Join The Atlanta Claims Association

Visit Our Website For Membership Qualifications and Application

www.atlantaclaims.com

Or email membership directly with questions membership@atlantaclaims.com

Fall Social

Thanks to all the folks that attended the September Social at Pappasittos. We had over 70 adjusters registered to attend and a great time was had by all. Our very special thanks to our sponsors for helping to make this event possible and to make this free for adjusters. Watch for announcement of other events like this to be available at other areas of town in the near future.

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Congratulations to our door prize winners:

Rebekah Ratliff
Cindy Portinga
Greg Thompson
Ricky Sain

Also be sure to drop a business card at the registration desk for each upcoming ACA event. All entries will be placed together for a grand drawing for a prize at the April Convention. The more events you attend, the greater chance you have to win. Winner and prize to be announced at Convention.

Save The Date

Bowling / Fall Outing Event

When: Tuesday, November 17th, 5:30 P.M. – 8:30 P.M.

Where: Alpharetta – 10700 Davis Drive, 30009
(770) 521-9100

Cost: \$300 per team of 4

(Each team MUST include 2 Claims Adjusters).

Cost includes 2 drink tickets per player and a menu of wings, tacos, sliders and parmesan chips.

Contact your favorite vendor and have them sponsor your team

November 5

Luncheon

Location: Marriott

200 Interstate North Parkway SE, Atlanta, Georgia 30339

12:30 - 1:30 PM

(770) 989-6837

The speaker for the November 5th luncheon will be Fred Green of Goodman and McGuffey.

December 10

Holiday Celebration Luncheon

Location: Shepherd Spinal Center Auditorium

2020 Peachtree Road Atlanta, GA

Additional details are to follow

Be sure to check out the website for updates

Latin Can Be Greek To Some

As you may be aware others are often given permission to act as an agent. An agent alleged of committing a tort could trigger cause of action against the principal to be held liable for the tort the agent committed. This is known as the doctrine of *respondet superior* ("let the master answer").

According to Agency Law, the doctrine provides for vicarious liability to a principal for the torts of an agent when:

- 1) the agent is an employee of the principal
- 2) the tort was committed while in the course and scope of the agents employment.

Determining if an agent is an employee or independent contractor may not be as challenging as determining if the agent was in the course and scope of employment when the tort was committed.

If the agent is an employee, the principal and the agent may have joint and several liability for the tort committed and an injured third party may file complaint against the principal, the agent, or both for recovery of damages sustained. But that challenging topic is for another corner, another day.

Holiday Luncheon!!

Save the Date!!

Atlanta Claims Association

Holiday Luncheon

When: December 10, 2015

Where: Shepherd Center, 7th Floor Auditorium

Time: 12p-2p

Special Musical Presentation and Desserts

With

Patients and staff



**Shepherd
Center**



SHEPHERD CENTER

Shepherd Center is a private, not-for-profit, hospital located in Atlanta, Ga. Founded in 1975, Shepherd Center specializes in medical treatment, research and rehabilitation for people with spinal cord injuries, brain injuries, multiple sclerosis, chronic pain and other neurological conditions. Shepherd Center is ranked by *U.S. News & World Report* among the top 10 rehabilitation hospitals in the nation.

OUR STAFF AND FACILITY

- Our main campus is located at 2020 Peachtree Road in the Buckhead community, about four miles north of downtown Atlanta.
- The facility has 152 beds, including a 10-bed intensive care unit.
- Shepherd Center employs more than 1,500 full- and part-time employees.
- Outpatient facilities house spinal cord and brain injury day programs, a multiple sclerosis center, urology services, a chronic pain center and assistive technology services.
- Shepherd Center has a fitness center, indoor pool, gymnasium, weight room, track and art studio.
- Shepherd Center is one of 14 Model System of Care facilities for spinal cord injury.

PATIENT DATA

- Last year Shepherd Center had 965 admissions to its inpatient programs.
- Last year Shepherd Center had 571 admissions to its day patient programs.
- 6,619 people were seen on an outpatient basis.

MEDICAL AND REHABILITATIVE PROGRAMS

- Spinal Cord Injury Rehabilitation programs
- Brain Injury Rehabilitation programs
- Medical/Surgical programs
- Chronic Pain
- Multiple Sclerosis
- Neuromuscular Disorders

OTHER SPECIALTY SERVICES

- Assistive technology (wheelchairs and equipment needed by people with disabilities)
- Neuropsychological and psychological services
- Career planning and job search assistance
- Adapted sports and leisure activities (recreation therapy)

- Beyond Therapy® – This program is a rigorous, activity-based therapy program to help people improve life long health, minimize secondary complications and get the most out of any new neural links to their muscles.
- Shepherd Center provides intensive and comprehensive family and patient education and training to learn important information about spinal cord or brain injury and care.

POINTS OF DISTINCTION

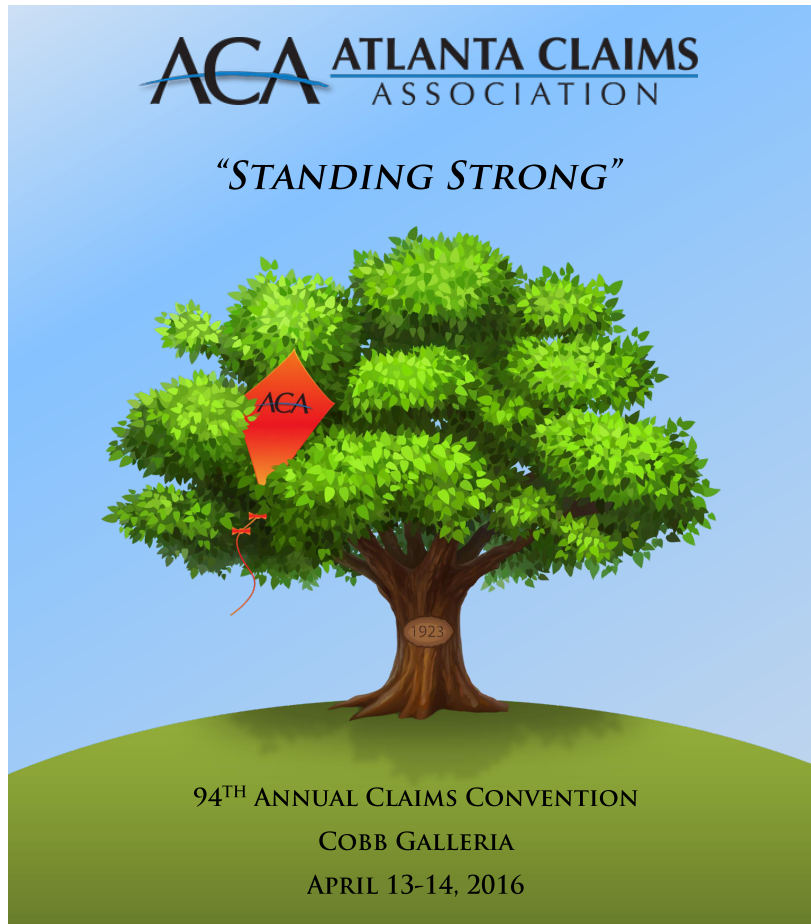
- Shepherd Center is ranked as one of the top 10 rehabilitation hospitals in the nation by *U.S. News & World Report*.
- Shepherd is the largest specialized care hospital of its kind in the United States.
- It is the only rehabilitation facility with an ICU and acute medical components on site.
- Shepherd offers specialized rehabilitation programs for adolescents, patients on ventilators, and patients with dual diagnoses and neuromuscular diseases.
- Patient outcomes, such as return-to-home and return-to-work rates, are among the best in the nation.
- The facility is “family-focused” given its unique history and link to the Shepherd family.
- Shepherd provides a friendly, optimistic environment that conveys a sense of hope to patients, families and visitors.
- Shepherd Center maintains a key role in existing and emerging spinal cord, brain injury and multiple sclerosis research.
- Complimentary housing for up to 30 days is provided for families of patients who live more than 60 miles outside Atlanta. Complimentary housing is also available for families of patients during the entire Day Program stay.

CONTACT US

Visit Shepherd Center online at shepherd.org
or call 404-352-2020.

94th Annual Claims Convention

STANDING STRONG with the Atlanta Claims Association



The Atlanta Claims Association's 94th Annual Claims Convention will be held Wednesday and Thursday, April 13-14, 2016, at the Cobb Galleria Centre. This will be our second year at the Galleria and we're looking forward to another successful event!

During the day on Wednesday, April 13, 2016, we will have our Officers and Board of Directors meeting and awards luncheon. On Wednesday evening, we hope everyone will be able to join us for our Convention Kick-Off Party. The first ever Kick-Off Party was held during the 2015 Convention and proved to be a great networking event! Exhibitors, ACA Members, and industry personnel are encouraged to register and attend.

Throughout the day on Thursday, April 14, 2016, our Educational Session will be ongoing. We are pleased to be offering both workers' compensation and liability tracks in 2016 with 5 hours of CE credit and 1 hour of ethics CE. Registration will open in the near future and we hope you'll join us for this amazing day of education!

EXHIBITORS AND SPONSORS, don't miss the opportunity to showcase your company's expertise in the legal, liability, workers' compensation, property, and risk arenas! Many of your competitors will be present and networking with the professionals YOU should know! There are many ways to get involved, including: Exhibit Booths, Sponsorships at the Educational Series, Sponsorships for the Officer's Installation Luncheon, and Hospitality Suites, the latter of which always draw a large crowd after the Exhibit Hall closes!

Please make sure to check our website, LinkedIn, and Facebook pages regularly for additional details and further up-to-date information on registration. www.atlantaclaims.com.

The ACA has been Standing Strong for 94 years and we're looking forward to seeing everyone at the Convention in April!

Claims Person of the Year Award

We are seeking nominations for the person you feel is most deserving of the *Claims Person of the Year Award*. This award will be presented to an individual who meets the following requirements:

- A member of the Atlanta Claims Association, Inc.
- Must be a full-time claims professional providing insurance claims services.
- Anyone carrying the title Claims Manager or above will not be eligible for the award.
- Anyone whose primary function is that of an attorney will not be eligible.

The Nominees will be judged on:

- Business ethics
- Business Achievements
- Claims handling expertise
- Contributions to the industry
- Education achievements
- Contributions to the Claims Association

The winner will receive an award of \$500, a trophy to display at their office and an engraved plaque.

If you know of someone within your company or the Association that meets these qualifications, please complete the nomination form and send to:

Frances Harper
4330 Iroquois Trail
Duluth, GA 30096
Franhga@outlook.com
770-310-2109

Deadlines for entries will be January 1, 2016. Each nominee will be a guest of the Association at the March, 2016, luncheon meeting and the five finalists will be invited to the ACA Convention Banquet in April 2016.

This is a great opportunity to provide individual recognition and reward exceptional contributions. Your participation will facilitate the realization of the objectives of the Association and is greatly appreciated.

Claims Person of the Year Award Nomination Form

Nominee Name _____

Employer _____

Position _____

What, in your opinion warrants consideration of this nominee? _____

In management? Yes No

Business address _____

Member of Atlanta Claims Association? Yes No

Sponsor _____

Employer _____

Telephone _____

Send this form to: Frances Harper • 4330,Iroquois Trail • Duluth, GA 30096 • franhga@outlook.com

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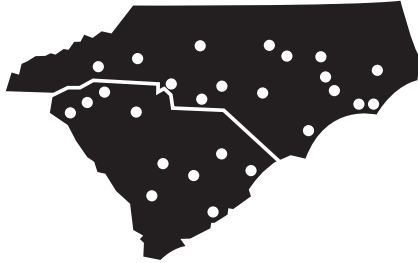
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