



Claimscene

A Publication of the Atlanta Claims Association
November 2019

Holiday Lights in Midtown Atlanta

Atlanta Claims Association Holiday Social 2019

**December 17th, 6:00 PM
Sage Woodfire Tavern Perimeter
4505 Ashford Dunwoody Rd., Atlanta, GA 30346**

This event is for members only and will be limited to the first 60 registrants. There will be a buffet style meal and a live band! The cost is \$25.00 per member. You are welcome to bring an unwrapped toy for Toys For Tots and a portion of our ticket proceeds will also be donated to Toys For Tots. Sponsorships are available at \$400.00 each. Tickets are going fast so register today! Please click below for more information, to register or to sponsor.

[Holiday Social Info and Registration](#)

You may also contact Event Chair, Jennifer Herring at:

<mailto:JHerring@myphysio.com>

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Letter from The President Adolphus Drain



Happy Holidays from PACA!!!!

I love this time of year. Spending time with friends, giving gifts and the best part ---- holiday lights. The ones at Lake Lanier are my favorite. Get up there if you have a moment.

Special thanks to **Zon Stine and Zain Haq** for the outstanding workers' compensation webinar on "The Most Important Things to Know for Georgia Workers Compensation Adjusting". It was very informative and packed with useful tips. We are going to double up in January on Webinars. The first will be conducted by **Sara Alexandre of Swift Currie on January 9, 2020**. Sara's topic will be, "Staying out of the Crosshairs of Individual Liability: An Adjuster's Guide". The webinar will credit one (1) CEU hour.

The second will be headed by **Physio and will cover "PT terminology"**. This will be helpful to read those Physical Therapy (PT) notes to ensure injured workers are headed back to work. That will be later in the month.

Please check your email for registration information.

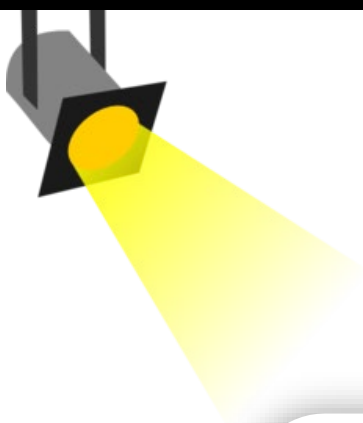
The Annual ACA Christmas Outing will be held on Tuesday December 17, 2019 at Sage Woodfire Tavern Perimeter. We have a nice buffet style menu planned. Please come out and fellowship with your ACA colleagues (maybe dance a little????). The cost is \$25 and limited to the first sixty (60) members. We will make a nice donation to Toys for Tots. Please check the website and your email for registration information.

The date has been set for the **Annual ACA Convention**. We will return to **Crown Ravina once again this year on April 23, 2020**. Please mark your calendars. If you are interested in sponsorship, please reach out to Jamaal Wilson Jamaal.Wilson@PMAGroup.com or Jennifer Herring jherring@myphysio.com to lock in your booth.

We are still in need of a location to host the **AIC class**, preferably in the Perimeter area. Please contact me if you have a suggestion.

Happy Holidays to everyone and I hope to see you at the Christmas party.

Yours truly,
Adolphus Drain aka PACA



CLAIMSCENE MEMBER SPOTLIGHT
Roberta S. Mike WCLA, FCLA



Contact Information:
Company: Strategic Comp
Email: rmike@strategiccomp.com
Phone: 770.378.8885

ACA Involvement: (ACA events that you have attended and/or assisted with planning/sponsorship.)
Annual Education Seminar Photographer for over 10 years - Photographer for various events for ACA

Work History:

Title/Occupation: Claims Manager

Since: 1992

State Licensed: Georgia

Field of Expertise: Sr. Workers' Compensation Field Adjuster, auto and product liability, claim investigation, risk management, building outstanding relationships in workers' compensation community

Designations: Workers' Compensation Claim Law Associates, Fraud Claims Law Associate

Personal:

Marital Status: Married

Children: 2

Hobbies: Photography

College: Nassau Community College, Garden City NY

Degree: Associates in Arts, Liberal Degree

What would you like to share with ACA Members?

Make an imprint in the insurance community and become a mentor. Join ACA and write your BEST chapter.

If you could have lunch with a famous person, past or present, who would it be and why?

Pastor Bishop Darren K. Ackles. He encouraged me to be myself and to serve others and that all things are possible with faith in Christ. Gone too soon.



Nominations are now open for the 2020 Claims Person of the Year Award!

We are now accepting nominations for that elite insurance professional deserving of the title, 'The Honor,' a.k.a. **Claims Person of the Year**.

The insurance industry certainly carries with it some trials and challenges. We definitely get that. That said, who do you know that not only overcomes all challenges set before them, but may also help and support others around them? We all know someone... yeah, that special someone. So, let's recognize them and get them honored!

A few qualifications these special individuals (nominees) must meet:

- They must be a member of the Atlanta Claims Association, Inc. (ACA)
 - If they're not, get them to fill out a membership application and join. We'd love to have them and get to know them better. [ACA Membership Page](#)
- They must be a full-time claims professional providing insurance related services.
- We're accepting all claims professional positions. That includes: adjusters, examiners, analysts, supervisors, managers, etc. As long as your nominee handles claims on a day-to-day basis, we'd love to see them get nominated.

The nominees will be judged on the following:

- Business ethics
- Business achievements
- Education achievements
- Claims handling experience
- Contributions to the insurance industry
- Contributions to the ACA

So, what are you waiting for? Nominate that special claims professional who meets the above noted requirements.

The deadline for all entries is January 31st, 2019. The finalists will be invited to attend the Officers Installation and Awards Luncheon on April 23, 2020.

We look forward to all nominations and especially look forward to awarding that special individual who is well-deserving of this honor. Please submit your completed nomination form to committee chair Roberta Mike at: rmike@strategiccomp.com or you may fax your form to Roberta at: 770-325-3093.

[Nomination Form](#)

Welcome to Our New Members for November



Valerie Bennington
Georgia Spine & Orthopaedics
Community Liaison

Katie Cosgrove
ISG
Regional Account Manager

Jade Edwards
Case Management Solutions
SE Regional VP of Sales

David Hill
JNJ Services
Sales Representative

Tiauna Hobbs
The Salvation Army
Workers' Compensation & Crime Claims
Manager

Tracei Jackson
Berkley Southeast Insurance
Director-Workers' Compensation

Dave Mott
Transcynd Claim Partners
Executive Director

Stephen Rios
Transcom Solutions
Director National Business
Development

Anthony Sciarrino
RLI Insurance
Director of Complex Claims

Jennifer Sweat
Broadspire
Team Manager

Michelle (Mickey) Walker
President
Mickey Walker & Associates

To Apply or Renew online, please click [Here](#)
Membership runs a full calendar year, January through December.
Apply or Renew now and it will count for the rest of 2019 and all of 2020!



Save The Date

ACA Educational Seminar 2020

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January Webinars

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For submissions to the Claims scene please contact Angela Patman at: angela.patman@thehartford.com
Please click below to download the Member Spotlight Template
[Spotlight Template](#)



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