

February 2016 • A Monthly Publication of the Atlanta Claims Association

Happy New Year!



From the President

Dear Fellow ACA Members,

Happy New Year!!! We hope everyone had an awesome holiday season and that the New Year is off to a great start. Many of us are returning to our normal work schedules and our calendars are already filling quickly. We would like to take this opportunity to provide an update of the activities coming up in the near future for the ACA in the hope you will be able to attend.

The Annual Joint CPCU Luncheon will be held on Wednesday, February 17 which will replace our regular February 4th meeting. Registration is open and we already have had a number of guests respond. The proposed slate of Officers for the upcoming 2016-2017 ACA Board will be presented at the February luncheon. Please mark your calendar to attend the luncheon and cast your vote. Since this is a joint meeting, space is limited so please register early.

The Board has been working to streamline membership application and renewal process. We have a group dedicated to updating our distribution lists to ensure we are able to communicate with everyone more efficiently, and the Board will be working to prepare a Master Calendar that will outline and announce our events much farther in advance in order to allow for better planning and ease in scheduling. We also have a team working on getting our social media sites set up and ready to use. These include LinkedIn, Facebook, and Twitter. These are just a few of the issues that we are working on to improve service to our members.

If you have not already done so, it is time for membership renewal. Please log onto the web and update your contact information and process your renewal to ensure you continue to receive the Claimscene and evites for upcoming events. If you have any issues in application or renewal, please let us know.

In March we will have a regular luncheon and then convention is here in April. The work for this year's Convention is well underway and we have a great event planned. We will have two educational tracks this year, Worker's Comp and Liability. Please see inside this issue for additional information.

There are some exciting plans under way already for the new 2016 - 2017 term including our Golf Tournament in May. We hope to have all of this information posted on the web and distributed in the coming issues of Claimscene.

Best Regards,

Linda L. Mihyar, AIC, CCP, AIS, AINS President Atlanta Claims Association

Voting for 2016-2017 Officers

Please join us at the February Luncheon where we will be voting on the following Slate of Officers for the Atlanta Claims Association 2016-2017 Board.

President - Pam Glick 1st Vice President - Tammie Kater 2nd Vice President - Ann Wright Secretary - Annette Ward Treasurer - Pete Mobley Asst Secretary - Jaclyn Chapman Asst Treasurer - Frances Harper



Next Joint Luncheon with CPCU

Wednesday, February 17th, 2016

Maggiano's Perimeter Center 4400 Ashford Dunwoody Road Atlanta, GA 30346 770 804 3313

11:30 AM Registration Luncheon Cost: \$25.00 Adjusters & Attorneys \$30.00 Associate Members

Reservations Required Limited Seating RSVP by Monday February 15th, 2016, Noon

Online Registration and payment is now available for monthly luncheon meetings www.atlantaclaims.com

Questions / Concerns luncheons@atlantaclaims.com

2015-2016 Officers

President – Linda Mihyar president15@atlantaclaims.com / 678-793-

1st Vice President – Pamela Glick pamela.glick@selective.com / 770-394-3718

2nd Vice President – Tammie Kater TKater@carlwarren.com / 678-731-9091

Secretary – Ann Wright ann.wright@countryfinancial.com / 770-403-6822

Treasurer – Pete Mobley mobley.pete@yahoo.com

Assistant Secretary – Jaclyn Chapman jaclyn.chapman@choosebroadspire.com 404-300-0950

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February Speaker



Property Valuations for Insurance Professionals

Speaker: Mark S. Crites, ASA, MRICS Senior Vice President Marsh Valuation Services Practice

Presentation topic outline:

- **A.** Creating proper values for Building, Contents, Fine Arts.
- **B.** Discuss the difference between insurable value, coverage needs, and how values are often misstated.
- **C.** Pitfalls of simple valuation methods (Marshall and Swift) and Trending.

A Very Special Thank You To The Sponsors Who Helped To Make The December ACA Holiday Giving Possible















Save The Date

Thursday March 3, 2016

March Luncheon The Diner at North Point 2355 Mansell Road, Alpharetta, GA 30022 770 650 6400

April 13-14, 2016

Cobb Galleria Centre

Don't miss out on the year's best networking event! 5 hours of CE plus 1 hour of Ethics on April 14, 2016. Online Exhibitor Registration is now open! Register at: www.Atlantaclaims.com. Get your registration in early to be at one of the industry's premier event!

Claims Person of the Year

We are still seeking YOUR nominations for Claims Person of the year. Anyone can nominate! The only criteria is that the nominee must be a member of the ACA. If you have someone in mind who is not a member, they still have time to sign up on-line!

This is a very prestigious award and is accompanied by a \$500. cash award and a beautiful trophy for display in your office for the next year.

The nomination form is in the Claimscene or may be submitted email to franhga@comcast.net.

ACA Holiday Luncheon

A great time was had by all at the Annual ACA Holiday Luncheon in December. This year the event was held at the Shepherd Spinal Center. A big thank you goes out to Heddi Silon who was our point of contact at the Center. She helped to pull this event together in so many ways. Heddi was the liaison with the patients, doctors, other employees at the center, the wonderful sponsors, and of course in organizing all the elves.

The food was catered by an Atlanta favorite, Mary Macs (especially famous for their chicken and peach cobbler). It was wonderful and everyone enjoyed it. We were also able to have very tasty cookies from Publix which the staff, patients, and their families seemed to enjoy very much.

Entertainment was just great with a mixture of holiday and country favorites as well as some of the bands very own music. The band, Highway 211, had some personal connections with Shepherd Center as one of their son's had been a patient at the center in the past. The band was more than happy to be a part of this event.

Another special thank you goes out to our very own Rodean Wilson who handmade each table centerpiece. They were just lovely. We want to thank all of our elves who came early and stayed late to help set up and clean up.



We were able to give a little smile to the patients and their families who are fighting daily to do a lot of things that many of us take for granted. Every patient was given a gift card and many were given other gifts that were donated by our attendees, items they needed such as clothing, toiletries, bags, nail files, hand sanitizers, pens, pads, and more. This was an opportunity when we who have so much were able to enjoy giving back to those who are not as fortunate as we are. It was very touching to Linda Mihyar and myself as we visited the center in the planning stages of this event. We witnessed the patients and their families working with the staff in this struggle to learn to walk, talk, sit up, eat, swallow, etc. Many blessings are wished for all of those at the Shepherd Spinal Center.

A big thanks to all who attended or participated in this event. With your support, we are looking forward to maintaining this great relationship and helping the center in the future.

Annette Ward Atlanta Claims Association Assistant Treasurer

Fall Bowling Outing

The ACA Fall outing was held in the form of a bowling outing at The Main Event in Alpharetta. We had 60 attendees and everyone had a great time. The Main Event furnished delicious food and drink for the attendees. We had 12 teams and numerous vendors and adjusters bowled, networked, and enjoyed each others company for several hours. Door prizes were furnished by the ACA.



The recommendation has been made to repeat this event during the summer when schedules not quite so full. We will work toward a summer outing in June or July, and hope that many more members and guests will attend.

We thank the following vendors for supporting the event:

Quest Pro/ Robin Williams
Tri Starr/ Miguel Carabello
Bovis & Kyle/ Greg Presmanes
Coventry/ Tom Lawson
PF Transportation/ Fernando Caceres
PF Linguistics/ Fernando Caceres
Collins and Company/ Jaclyn Hauer
Hall, Booth and Smith/ Adam Schmidt
Haag Global/ Susan Freeman
US Healthworks/ Lashanda Mathis
Vernis & Bowling/ David Willis

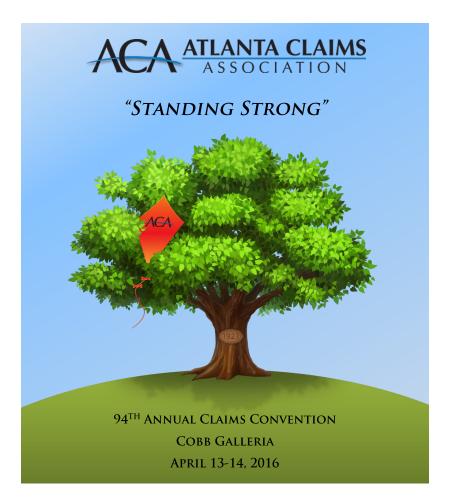
Genex/ Christy Weir Craig Weil/ Summer Silk B & V Transportation/ Rick Eberhart

We thank you are for attending and supporting the ACA.



94th Annual Claims Convention

STANDING STRONG with the Atlanta Claims Association



The Atlanta Claims Association's 94th Annual Claims Convention will be held Wednesday and Thursday, April 13-14, 2016, at the Cobb Galleria Centre. This will be our second year at the Galleria and we're looking forward to another successful event!

During the day on Wednesday, April 13, 2016, we will have our Officers and Board of Directors meeting and awards luncheon. On Wednesday evening, we hope everyone will be able to join us for our Convention Kick-Off Party. The first ever Kick-Off Party was held during the 2015 Convention and proved to be a great networking event! Exhibitors, ACA Members, and industry personnel are encouraged to register and attend.

Throughout the day on Thursday, April 14, 2016, our Educational Session will be ongoing. We are pleased to be offering both workers' compensation and liability tracks in 2016 with 5 hours of CE credit and 1 hour of ethics CE. Registration will open in the near future and we hope you'll join us for this amazing day of education!

EXHIBITORS AND SPONSORS, don't miss the opportunity to showcase your company's expertise in the legal, liability, workers' compensation, property, and risk arenas! Many of your competitors will be present and networking with the professionals YOU should know! There are many ways to get involved, including: Exhibit Booths, Sponsorships at the Educational Series, Sponsorships for the Officer's Installation Luncheon, and Hospitality Suites, the latter of which always draw a large crowd after the Exhibit Hall closes!

Please make sure to check our website, LinkedIn, and Facebook pages regularly for additional details and further upto-date information on registration. www.atlantaclaims.com.

The ACA has been Standing Strong for 94 years and we're looking forward to seeing everyone at the Convention in April!

Convention Exhibitors: it is time for you to reserve YOUR spot at the Atlanta Claims Convention. Booth spaces are being reserved and if you want a prime location, you need to get your reservation in!

All the information is online at the ACA website.



SAVE THE DATE May 10, 2016 Atlanta Claims Association's

Annual Golf & Tennis Outing





Rivermont Golf & Country Club Sponsorship Information forthcoming in January!



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